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ENMAX Power Corporation Tariff Billing Code Compliance Plan

1. Role of ENMAX Power Corporation (EPC)

- EPC owns, operates and maintains the high-voltage transmission wires in and around the Calgary Area. Energy Retailers use transmission systems to get electricity from generation plants to distribution systems.
- In addition, EPC. owns, operates and maintains the wires that distribute electricity to all homes and businesses in and around Calgary. Energy Retailers use distribution systems to get electricity to Customers.
- EPC conducts its own site administration, meter data management, load settlement, distribution tariff billing and revenue metering inventory management for the Calgary settlement zone.
- EPC has assumed the Regulated Rate Provider Owner functions under its Regulated Rate Tariff to provide Regulated Electricity Services in the Calgary Settlement zone.
- EPC has entered into contracts to perform a variety of services in other settlement zones. The contracts are held with the City of Red Deer and AMPS (Cardston, Crowsnest Pass, and Fort Macleod). The services provided differ in each jurisdiction, and can include:
 - All functions of Meter Service provider
 - Connection and disconnection of electrical services
 - Load settlement
 - Site administration
 - Distribution tariff billing
 - Service order management
 - Meter data management, including meter reading
 - Billing and customer care for RRT

2. Statement of awareness and understanding of the code.

EPC, and more specifically the Billing and Retail Services leadership team, state that they have read the Directive 012: The Alberta Tariff Billing



Code (v1.2), and clearly understand the obligations required to comply with the Code.

3. Statement of intent to comply with the code

EPC fully intends to comply with:

- Section 3. Tariff Bill Ready Model, which defines the process, data flow, procedural steps and roles and responsibilities to support bill ready customer bill production.
- Section 4. Information Exchange, which defines business transaction standards that apply to the exchange of tariff billing information between a wire owner and retailer to support bill ready customer bill production and the business rules that govern the production and use of these transactions.
- Section 5. Validation and Exception Handling, which defines validation rules, validation outputs, exceptions handling procedures and cancel/re-bill procedures for the tariff bill file and associated transactions.

The timing of EPC's intent to comply is based on the successful implementation of a Meter Cycle Billing model and accompanying system, scheduled for July 1st, 2006.

We will begin producing the Tariff Calendar File (TCF), Site Cycle Catalog File (SCF) and Site Cycle Change (SCC) transaction on November 1, 2005.

Since the onset of customer choice, the ENMAX RRT billing process has used meter data for the purpose of calculating energy consumption. The current RRT bill is compliant with the RDS regulation requirement that energy and distribution tariff charges be based on the same unit of consumption for a given period.

The software used for RRT billing (Banner) is leased from Alliance Data Systems. The lease expires at the end of 2007. In regards to a Banner solution for the Tariff Bill Code, EPC has discussed various options with Accenture Business Services (ABS-U), Alliance Data Systems (ADS) and the EUB.



EPC considers that significant investment in Banner so that it could accept tariff bill files for RRT customers would be imprudent given that an assessment of ENMAX's billing environment is underway.

Therefore, until EPC has deployed an alternative to Banner or has negotiated a new lease for Banner, EPC will continue to bill its Regulated Rate customers in 'Rate Ready' via Banner while remaining RDS compliant.

EPC will coordinate Market Operations testing with competitive retailers but won't engage in testing with ABS (Accenture Business Solutions – Utilities), the RRT billing agent. However, the requirement to meet end to end and production volume testing will be met through the use of the ARC validation tool.

ABS-U will participate in Market Integration Testing (including Retailer Standalone and Market Operations Testing, respectively) for those ENMAX Energy competitive retail sites in the Fortis, EPCOR Distribution, and ATCO service areas.

4. Timing of certification

EPC will complete all Market Operations Testing May 15, 2006.

EPC will provide Self-Certification signoff three months after code implementation, October 1, 2006, once EPC has completed their warranty period.

5. Accountability for the compliance plan

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6. Changes to the compliance plan



For changes to project scope, schedule, budget or quality that would have a significant impact on the compliance, the Project Manager will execute the following within 30 days of identifying the need for a change:

- create a “Change Control Request”,
- conduct an impact analysis assessment and review it with the business leader for agreement,
- present the “Change Control Request” to the project sponsor, steering committee and compliance officer for approval,
- adjust the “Project Plan” and “Compliance Plan” to reflect the change, and
- issue the revised “Compliance Plan” to the AEUB for approval.

7. Milestone for compliance

| Milestone | Date | Completed |
|---|-----------------|-----------|
| Budget Submitted | Jul. 30, 2004 | √ |
| Requirements Definition Completed | Aug.18, 2004 | √ |
| Product RFP Issued | Sep. 3, 2004 | √ |
| Product Selected | Oct. 29, 2004 | √ |
| Business Case Approved | Nov. 5, 2004 | √ |
| Contract Signed | Nov. 30, 2004 | √ |
| Product Fit Gap Analysis Completed | Jan. 11, 2005 | √ |
| Systems Design Completed | Sep. 28, 2005 | √ |
| Wire Owner standalone Testing Completed | Jan 31, 2006 | |
| Completion of test data development for retailers | Feb 15, 2006 | |
| Retailer standalone testing Completed | Mar 15, 2006 | |
| Market Operations Testing Completed | May 15, 2006 | |
| Implementation Completed | July 1, 2006 | |
| Self Certification signoff | October 1, 2006 | |

8. Compliance with Appendix J



Compliance Requirements for meeting the Tariff Billing Code to process the Transmission Authority's TTF according to the guidelines defined in Appendix J of the TBC.

- The AESO is required to implement the TBC and TTF for the transmission charge information they pass to the Market Participants
- It is our intent to continue to process the file manually as we currently do now with the existing file format. The rationale behind the continued use of manual processes is as follows:
 - We do not have any direct connect sites and therefore do not have to flow through charges from the TTF to the TBF
 - History has shown that we have very few issues with the current AESO file
 - We have always paid our AESO charges in full
 - Our manual validation process is effective and efficient
 - The current manual process only impacts one employee
 - We believe it is not cost effective to automate at this time
 - Automation of this activity would increase our implementation risk, as we are already scheduled to implement new billing activities, new billing processes and new billing software.
 - We presently face resource constraints to design and develop a separate system to process this file
- We will revisit this approach after we have analyzed the new AESO rates and new TTF files
- Due to the relatively high costs of automating the download of the new AESO TTF, EPC will continue to manually process AESO data. EPC will participate in Market testing with the AESO.