

**O97EU9**

Passenger

Kristjana Kellgren

Travel Date / Time

Wed 03 Dec, 2025 08:15

From

**EDMONTON - 5359 CALGARY TRAIL  
(OFFICE ON NW SIDE OF THE  
RAMADA HOTEL)**

RED ARROW AB

To

**CALGARY DOWNTOWN TICKET  
OFFICE 606 5 AVE SW**O97EU9-9FVLXHHW  
Issued: Thu 17 Apr, 2025 11:06

Arrival date/time: : Wed 03 Dec, 2025 12:00

Journey: Edmonton - 5359 Calgary Trail (Office on NW side of the Ramada Hotel) / Calgary Downtown Ticket Office 606 5 Ave SW

**ADULT - STANDARD - ROUND TRIP**

Ages 18

|                   |            |              |            |
|-------------------|------------|--------------|------------|
| Fare:             | \$         | 79.50        | CAD        |
| Fees:             | \$         | 15.53        | CAD        |
| Other fees:       | \$         | 0.00         | CAD        |
| Taxes:            | \$         | 4.75         | CAD        |
| <b>Total:</b>     | <b>\$</b>  | <b>99.78</b> | <b>CAD</b> |
| Payments:         | creditCard |              |            |
| SSR Codes: BAGS-1 |            |              |            |

**Section: Single 3A****Row: 3      Seat: A**

We reserve the right to cancel or postpone scheduled travel based on weather conditions, road conditions or for any other safety-related reason. In such event any and all liability of Red Arrow/Ebus or their affiliated entities shall be expressly limited to a refund of the purchase price paid for this ticket. For trips that commenced and had to be turned around or could not be completed due to road closures that are out of our control, a voucher or penalty-free rebooking will be offered.

IDENTIFICATION: We require all passengers 16 and over to travel with government-issued photo I.D. or two (2) pieces of valid government-issued non-photo identification with matching names. Passengers without the correct forms of I.D. will be refused travel.

CHECK-IN: Please note that a paper ticket is not required for check-in. Please check in 15 minutes prior to departure.

PAYMENT TERMS: DUE UPON RECEIPT. Corporate Billing Accounts: Payment due 30 days after completion of the trip. GST# BN139981476

LUGGAGE ALLOWANCE: Please note that the Red Arrow luggage allowance per person included in your fare is 3 pieces including one carry-on bag and luggage stowed underneath the coach. Carry-on items include purses, backpacks, and laptop bags. Additional luggage is \$19.99 per piece up to a maximum of 6 pieces total. We will not be responsible for the loss of or damage to checked or carry-on luggage in excess of stated maximum liability. We reserve the right to perform carry-on baggage checks at any time. For the full policy, please contact your carrier for details: Red Arrow [www.redarrow.ca](http://www.redarrow.ca) || Ebus [www.myebus.ca](http://www.myebus.ca) || Thompson Valley Charters <https://tvcbus.ca/>

Luggage Allowance for Ebus and BC Bus North is 2 pieces, including one carry-on bag and luggage stowed underneath the coach. Additional Luggage is \$19.99 incl. GST per piece up to a maximum of 6 pieces total. Other changes can be found on our website.

CHANGE AND CANCELLATION POLICY: If you wish to change time, change the date, or cancel for a full refund – you must provide us with the 24 hr notice prior to departure. Failure to provide proper notice makes the trip non-refundable & will result in an additional change fee. Red Arrow changes within the 24-hour period are permitted for a fee. || Please note that Ebus Alberta tickets are non-refundable and cannot be canceled. Changes are permitted for a fee. || If you would like to request a change for a lower-priced ticket, we will not reimburse the price difference. || Tickets are non-transferable. || If you wish to change or cancel your booking, please contact a Customer Service Representative by phone: Red Arrow: 1-800-232-1958 || Ebus and Partners: 1-877-769-3287

NO SHOWS: Not showing up for your departure or failure to arrive on time will result in the forfeit of full fare.

ZERO TOLERANCE DRUG AND ALCOHOL POLICY: For the comfort, safety, and positive experience for all passengers, we're pleased to have a Zero Tolerance policy when it comes to intoxication, so rest assured that any signs of intoxicated passengers will be handled appropriately and refused service.

UNACCOMPANIED MINORS: Please note that passengers MUST be 16 years of age or older to travel on their own. They must be accompanied by a passenger 16 years of age or above.

For security purposes, please be aware that cameras are in use on all our vehicles, and recordings are being made.

Thank you for traveling with us. We appreciate your business!

Standard

Red Arrow/Ebus/Northern Health  
Connections/BC Bus North

**I6BJ9F**

Passenger

Kristjana Kellgren

Travel Date / Time

Fri 05 Dec, 2025 18:30

From

**CALGARY DOWNTOWN TICKET  
OFFICE 606 5 AVE SW**

RED ARROW AB

To

**EDMONTON - 5359 CALGARY TRAIL  
(OFFICE ON NW SIDE OF THE  
RAMADA HOTEL)**

Arrival date/time: : Fri 05 Dec, 2025 21:50

Journey: Calgary Downtown Ticket Office 606 5 Ave SW / Edmonton - 5359 Calgary Trail (Office on NW side of the Ramada Hotel)

I6BJ9F-9FVLXHHW

Issued: Thu 17 Apr, 2025 11:06

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