
Transaction details

Transaction: CAH8RNWX
Customer: Riley Georgsen()
Status: Paid
Subtotal: \$ 167.79
GST AB: \$ 8.38
Total: \$ 176.17
Created: 12/11/2024 14:55
Updated: 12/11/2024 14:56

Transaction summary

Type	ID	Status	Price	Discounts	Fees	Tr Fees	Taxes	Total
Ticket	A7E3M3	Paid	\$ 81.09	\$ 0.00	\$ 3.60	\$ 0.00	\$ 4.23	\$ 88.92
Ticket	TBFPQ2	Paid	\$ 79.50	\$ 0.00	\$ 3.60	\$ 0.00	\$ 4.15	\$ 87.25

Tickets

Ticket #	From	To	Passenger	Status	Price	Total	Avail./Uses
A7E3M3	Calgary downtown ...	Edmonton - 10014 104 ...	Riley Georgsen	Paid	\$ 81.09	\$ 88.92	0/1
Tax - GST AB: \$ 4.23							
TBFPQ2	Edmonton - 10014 104 ...	Calgary downtown ...	Riley Georgsen	Paid	\$ 79.50	\$ 87.25	0/1
Tax - GST AB: \$ 4.15							

Payments

Type: Online Credit Card
Amount: \$ 176.17
Auth. Code: 054964
Card type: M

We reserve the right to cancel or postpone scheduled travel based on weather conditions, road conditions or for any other safety-related reason. In such event any and all liability of Red Arrow/Ebus or their affiliated entities shall be expressly limited to a refund of the purchase price paid for this ticket.

IDENTIFICATION: We require all passengers 16 and over to travel with government-issued photo I.D. or two (2) pieces of valid government-issued non-photo identification with matching names. Passengers without the correct forms of I.D. will be refused travel.

CHECK-IN: Please note that a paper ticket is not required for check-in. Please check in 15 minutes prior to departure.

PAYMENT TERMS: DUE UPON RECEIPT. Corporate Billing Accounts: Payment due 30 days after completion of the trip. GST# BN139981476

LUGGAGE ALLOWANCE: Please note that the luggage allowance per person included in your fare is 3 (Red Arrow) 2 (Ebus) pieces including one carry-on bag and luggage stowed underneath the coach. Carry-on items include purses, backpacks, and laptop bags. Additional luggage is \$19.99 per piece up

to a maximum of 6 pieces total. We will not be responsible for the loss of or damage to checked or carry-on luggage in excess of stated maximum liability. Each additional piece is \$19.99 to a maximum of 6 pieces.

We reserve the right to perform carry-on baggage checks at any time. For the full policy, please contact your carrier for details: Red Arrow www.redarrow.ca || Ebus www.myebus.ca || Thompson Valley Charters <https://tvcbus.ca/>

CHANGE AND CANCELLATION POLICY: If you wish to change time, change the date, or cancel for a full refund – you must provide us with the 24 hr notice prior to departure. Failure to provide proper notice makes the trip non-refundable & will result in an additional change fee. Red Arrow changes within the 24-hour period are permitted for a fee of \$25.00. || Please note that Ebus Alberta tickets are non-refundable and cannot be canceled. Changes are permitted for a fee of \$15.75. || If you would like to request a change for a lower-priced ticket, we will not reimburse the price difference.
|| Tickets are non-transferable. || If you wish to change or cancel your booking, please contact a Customer Service Representative by phone: Red Arrow: 1-800-232-1958 || Ebus and Partners: 1-877-769-3287

NO SHOWS: Not showing up for your departure or failure to arrive on time will result in the forfeit of full fare.

ZERO TOLERANCE DRUG AND ALCOHOL POLICY: For the comfort, safety, and positive experience for all passengers, we're pleased to have a Zero Tolerance policy when it comes to intoxication, so rest assured that any signs of intoxicated passengers will be handled appropriately and refused service.

UNACCOMPANIED MINORS: Please note that passengers **MUST** be 16 years of age or older to travel on their own. They must be accompanied by a passenger 16 years of age or above.

For security purposes, please be aware that cameras are in use on all our vehicles, and recordings are being made.

Thank you for traveling with us. We appreciate your business!